

233145

Attn: Docket 2011-271E  
Public Service Commission of South Carolina  
P. O Box 11649  
Columbia, SC 29211

Dr. Gwen Winter-Neighbors  
26 Charterhouse Avenue  
Piedmont, SC 29673-9139  
864-945-3166

Re: Wednesday Nov 9, 2001 Meeting; County Councils Chambers, Greenville, SC.  
Permission to be heard and or this letter read into the minutes.

All Those Honored by the Meeting: 10/25/2011


As a citizen of South Carolina residing in the area where ONLY Duke Energy Carolinas, LLC, (DEC) provides services I protest the increasing of 17.4% proposed hike in services or any increase. I suggest this body take Notice that any increase would be outrageous and unprecedented. Jobs and loss of ability to provide for our family and community increase ,hinder and hurt all of the upstate Greenville residence and other areas of SC.

I watched residence struggle and be without necessities in order to pay their outrageous power bills this past year. DEC is opening up to new states and in this state seems to lack a fair way to provide electric needs. We follow all DEC suggestions and use every means available to save power at my home, an all electric rated facility. Every year, at end of December I noticed great increase on my monthly electric bill regardless of use. They charge more at the most demand for power. Most cold weather occurs then.

I further protest that Duke Energy Carolinas, LLC does not provide free opportunity on line or in the upstate, to pay without 3<sup>rd</sup> party fees. ~~One~~<sup>Two</sup> exception I found with a search is two free pays White Horse Road community: Spanish Speaking Clerks: only acceptance of utility bills without additional fees of \$1.50 or more. And one other location with English and Spanish without fees (near K & W Restaurant) on White Horse Road Greenville, SC. Many citizens do not know about these locations. I find it incredible that even the handicap must pay an additional fee of \$1.50 on line. I request that fees be abolished and equal opportunity given to all DEC users in the State of SC.

Further, DEC should provide a centrally located brick and mortar place to collect fees without additional costs to the customers and print locations on bills. With all the fees collected in large population that provide electricity, these costs would be a fair cost of doing business to DEC provides local jobs.

I respectfully submit these suggestions and accommodations for the citizens that support the business of Duke Energy Carolinas, LLC.

Sincerely, 

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Piedmont Precinct Committeewoman

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